







Table of Contents

- 01 Title Page
- Table of Contents
- O3 About the Brand
- O4 About our Research
- O5 Critical Success Factors
- 62 Key Performance Indicators
- O3 Critical to Quality
- 04 Conclusion





About the Brand

Logo



Business Name: Pizzamore
A combination of the words pizza and amore
(italian for love)

Tagline: Authentically Italian

Welcome To Our Pizzeria: What we are Researching

We are constantly striving to have a better understanding of our customers, and our industry space. We will be paying close attention to what channels of advertising works best and has the biggest effects on revenue. By being able to see where we are getting the most online traction, hopefully we can increase sales even further by taking advantage of the research we gather and adapting our current and future campaigns.



Critical Success Factors

- Offer a seasonal promo code
- Always make fresh pizza daily
- Give a discount for joining email list
- Increase number of repeat customers
- Launch new menu items





Key Performance Indicators



Percentage
of orders
completed
using the
promo code

Total number of pizzas sold daily

Number of new email addresses on the emailing list

Percentage
of
customers
that are
returning
customers

Number of new menu items being sold per week

Critical to Quality



Average number of deliveries per hour

Comparison of new/old customers using promo code

Increase in orders from email list customers

Increase in weekly revenue with new menu items

How many fresh pizzas sold per week

In Conclusion

To conclude, our goal is to always leave our returning customers satisfied and to continue gaining new customers. By having different regular, but periodic strategies to use where we can monitor how our business is doing is extremely essential for our success as a business.

By maintaining a close eye on our KPI's and CSF's we will obtain a much more thurough and understood idea of what helps sales and what did not work for us. We can use this information to our advantage a more future growth

THANK YOU

